



Team Brief



VISION

To be an outstanding Trust, delivering excellent healthcare at home, in our community and in hospital.

MISSION

To improve the health and wellbeing of the population we serve, building a healthier future together

VALUES

Ambitious, Caring, Together

CEO / Board update

- EPMA has gone live across inpatient areas
- EU Exit preparations continuing
- Annual Members Meeting held on 18 September
- No notice exercise carried out in UECC to test the HAZMAT plan
 - Thank you to everyone involved in UECC and to our volunteer patients



How did we perform? - Acute

Key achievements

- **Incident reporting** – only 0.18% of incidents rated as severe in August, the lowest for 10 months and significant reduction on August 2018
- **Readmissions (non-elective 28 days)** – Readmissions fell again with the fewest number of patients needing readmission since May 2018.

Sustained delivery

- **MRSA** – August was the fifth consecutive month where the Trust avoided any MRSA infections ensuring we were a national top performer.
- **Diagnostics (DM01)** – Only 1 patient out of more than 4000 waited over 6 weeks in August, a significant achievement given level of demand for services.

Key concerns

- **Harm free care** – Fell just below the 95% standard but there has been a gradual improvement since April.
- **RTT standard** – Whilst the standard was met in August, there has been a gradual deterioration in performance over the last 9 months.

Continued challenged performance

- **A&E % left without being seen** – Proportion of patients leaving without being seen rose again in July to a peak of 6.6%, with 553 patients not waiting to be seen.
- **Cancer 62 day**– The 62 day cancer standard continues to be a challenge to deliver.

How did we perform? - Community

Key achievements

- **Integrated Rapid Response service:**
 - No. of emergency admissions for people > 65 years OOH performance is good, predicted outturn of 7,011 admissions against a target of 8,760.
 - No. of unscheduled hospital admissions from care homes 141 for July, 1,568 predicted outturn against 1,950 target
- **Waiting times** – these have improved significantly, with 97 % of patients waiting less than 18 weeks, 84% less than 10 weeks in July (82% in May).

Key concerns

- **MSK Therapy** – Patients being assessed in 2 weeks for MSK CATS (62%) and 4 weeks for MSK Physio (55%) YTD against 80% targets
- **LAC Children** – Percentage of health reviews for LAC under 5yrs completed in timescales (by 0-19 service) 78% YTD against 98% target

Sustained delivery

- **DNAs** - 1.93% for July, Cancellations 5.22%
- **Activity** - community contract activity is 11.5% over plan YTD (M1-4), demonstrating the hard work all of our staff are putting into their work every day.

Ongoing challenges

- **Care coordination centre** - Proportion of patients referred by GPs being directed to ALOC YTD 7% of calls being redirected against 20% target. Failed to achieve target in any month YTD
- **Maternal Mood** - Percentage of mothers who received a Maternal Mood, by the time infant is aged 8 weeks is at 60% YTD against 70% target

Excellence in healthcare

- **EPMA – Went live 18 September**
 - Thank you to everyone involved
 - No major issues reported
- **Mortality reviews** – work to improve timeliness and learning from deaths
- **Policy and NICE guidance compliance** – ensure teams update policies
- **Mandatory training**
- **Medical notes filing**
- **Safe and Sound** – escalating ideas/concerns



Engaged, accountable colleagues

Sick absence	MaST	PDR
4.54%	92%	78.21%

- **NHS Professionals consultation** – runs until 4 October
- **National Staff Survey** – early October
- **Employee Assistance Programme** – no Manager referral required
- **Together We Can sessions led by Faye Costello** – colleague input wanted to shape the future staff physio self referral provision
- **Measles** – Increase in the number of measles cases in the local area. All colleagues should be vaccinated against measles. If you're not, contact OH.
- **Proud Awards** – ceremony taking place on Friday 15 November at Magna.

Engaged, accountable colleagues

Flu vaccinations for colleagues available soon

- Will be available within Divisions with support from Flu HQ.
- Flu vaccines not available through OH.





















Trusted, open governance

IG training is mandatory. **Are you compliant?**

- Relieve some of the 'winter pressure' and do your training soon!
- In addition to the training available online through ESR, the IG Department is providing weekly 'face to face' IG training sessions.
- Ideally you should book onto a session through ESR but this is not essential.
- Please check the iBulletin for regular dates and venue.

Strong financial foundations

		In Month Plan £ms	In Month Actual £ms	In Month Variance £ms		YTD Plan £ms	YTD Actual £ms	YTD Variance £ms
	I&E Performance	(0.25)	(0.25)		0.00	(3.50)	(3.61)	 (0.10)
	TRFT Agency Spend	0.94	0.81		0.13	4.66	4.91	 (0.25)
	NHSI Agency Ceiling	0.94	0.81		0.13	4.72	4.91	 (0.19)
	Efficiency Programme (CIP)	0.61	0.65		0.04	2.89	2.22	 (0.67)
	Capital Expenditure	0.74	0.53		0.20	2.04	1.77	 0.27
	Cash Balance	1.36	1.50		0.14	1.36	1.50	 0.14

Securing the future together

- **Be the One campaign launched** – campaign to reduce suicides in Rotherham



Events and celebrations

- **Libraries Week – 7-12 October**
 - Next week is Libraries Week. Look out for updates on how the Trust Library & Knowledge Service can provide the information you need to support patient care. *Need help? Think library!*
- **Freedom to Speak Up month – October**
- **Allied Health Professionals (AHP) Day – 14 October**
- **Proud Week – 11-15 November**
 - Recognition of Learning event – 11 November
 - Volunteers Celebration – 12 November
 - Long Service Awards – 12 November
 - Proud Awards – 15 November

Proud Awards 2019 shortlist

Congratulations!



Public Recognition

- Dr Binu Varughese
- Jennie Swift
- Community Dental Team

Governor's Award for Excellence in Healthcare

- Mr Indranil Chakrabarti
- Parental and Enteral Nutrition Team
- Dr Clare Windsor

Outstanding Quality in Care

- Dr Richard Went
- Jennie Swift
- Orthopaedic Trauma Team

Team of the Year (Clinical)

- Maxillofacial Team
- Hospital at Night Team
- Parental and Enteral Nutrition Team
- First Contact Physiotherapy Team

Team of the Year (Non-Clinical)

- Security
- IT Service Desk
- Financial Services (and Systems) Team

My idea made a difference

- SCBU Outreach Parent and Baby Group
- Balloon Inductions
- Bum Off Bed

Our Top Leader

- Joanne Greenlees
- Danielle Hardy
- Dr Clare Windsor

Unsung Hero

- Melanie Dobson
- Jess Salvin
- Beverley Lomas
- Win Cruickshank
- Sewing Room Team

Proud Awards 2019 shortlist

Congratulations!



Outstanding Volunteer

- MacMillan Cancer Information and Support volunteers
- Andrew Moore and John Lipski
- Park Rehab Café volunteers

Learning and Development Award

- Jennifer Benton
- Mary Dougan
- Daniel Taylor
- Dawn White

Partnership Award

- Fortem Northern Trainee Management Team
- RMBC MacMillan Welfare Rights Team
- Stoma Centralised Prescription Service

Values – Ambitious

- Stella Krain
- John Slater
- Soft Tissue Knee Unit

Values – Caring

- Dr Magdalena Turzyniecka
- Melanie Dobson
- Critical Care MDT

Values – Together

- Sarah Jackson
- Orla Reddington
- Mr Stuart Richards

Proud Awards 2019 shortlist

Congratulations!



Shining Star of the Year

- Amanda Sutherland
- Clinical Coding Team
- Wendy Perry
- Cheryl Dickman
- Critical Care
- Jayne Waite
- Joanna Matthews
- Dr Binu Varughese
- Jacky Fairfax
- Continence Prescription Service

Upcoming team briefs

- **Hospital**

- 12pm Tuesday 5 November in the Lecture Theatre
- 12pm Tuesday 3 December in the Lecture Theatre

- **Community**

- 12pm Tuesday 5 November in Meeting rooms 1 & 2, RCHC
- 12pm Tuesday 3 December in the Wath/Canklow rooms, Woodside

Local briefing session

- Team brief to be cascaded each month in every team with local information added
- What's going on in your area and how is it going, share ideas, how can you and your team make a difference?
- Do you have any ideas about how we can improve Team Brief? Email [rght-
tr.communications@nhs.net](mailto:rght.communications@nhs.net)